


## Participant Portal Login

Click here: <https://participants.cdpehs.com>

The Participant Portal Login page allows users to access Participant Portal or register a new account.



**Login**  
Enter your local login credentials.  
Logging in to: WIC Direct Participant Portal

Username \*

Password \*

☐ Remember my login

[Login](#) [Cancel](#) [Forgot password?](#)


[Don't have an account? Register here!](#)

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## Login Using Local Credentials

1. Enter your local **Username** and **Password**.
2. Select “**Remember my login**” to store login credentials.
3. Click **Login**.

When successfully logged in the following page displays.

 Participant Portal Profile Randy Martin ▾


**Profile details**

Below are the profile details for this account. Manage your profile details [here](#).

Field	Value
Email:	randy.martin@cdpehs.com
First Name:	Randy
Last Name:	Martin
Phone Number:	5431404586

**Mobile identity**

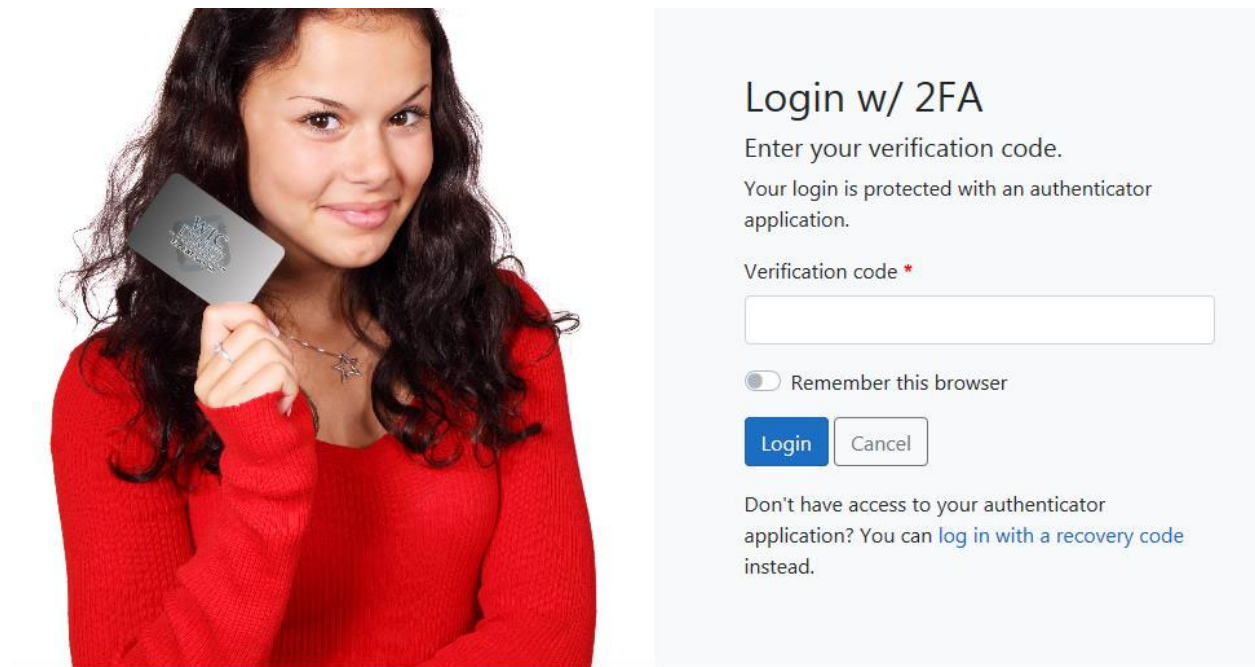
Scan the QR Code below anywhere your mobile identity is accepted.



## Login Using Two-Factor Authentication

For users with the two-factor authentication setting enabled, the login process includes additional steps.

1. Enter your local **Username** and **Password**.
2. Click **Login**.
3. When the page refreshes for login with 2FA, open your authenticator application to get your verification code.



4. Enter your **Verification code**.
5. Optionally, to remember the browser and bypass 2FA on the current device in the future, click the **Remember this browser** toggle.

## Forgot Password

Users can reset their password if forgotten.

A login form titled 'Login' with the instruction 'Enter your local login credentials.' and 'Logging in to: WIC Direct Participant Portal'. It contains two input fields: 'Username \*' and 'Password \*'. Below the password field is a 'Remember my login' toggle switch. At the bottom are 'Login' and 'Cancel' buttons, and a link that says 'Forgot password?'. A footer note reads 'Don't have an account? Register here!'.

1. Click **Forgot password?** on the Login page.
-

2. On the Forgot Password page, enter your **Username**.
3. Click **Reset**.

A screenshot of a web page titled "Forgot Password". Below the title, it says "Enter your username." followed by a text input field labeled "Username \*". At the bottom of the form, there is a blue button labeled "Reset" and a blue link labeled "Return to login".

If the user exists and the email address has been confirmed, a password reset link is sent to that address.

4. Click the password reset link in the email. You will be redirected to the Participant Portal login page.

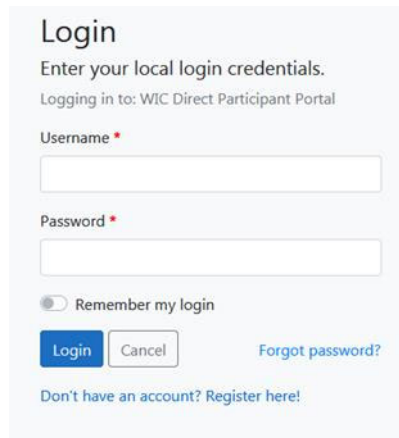
A screenshot of a web page titled "Reset Password". Below the title, it says "Reset your password." followed by three text input fields. The first is labeled "Username \*", the second is labeled "New password \*", and the third is labeled "Confirm new password \*". At the bottom of the form, there is a blue button labeled "Reset" and a blue link labeled "Return to login".

5. Enter your **Username**.
6. Enter a **New password**.
7. **Confirm new password** by entering the password again.
8. Click **Reset**.

## User Account

### Register an Account

Users can register for a new account from the Login page.

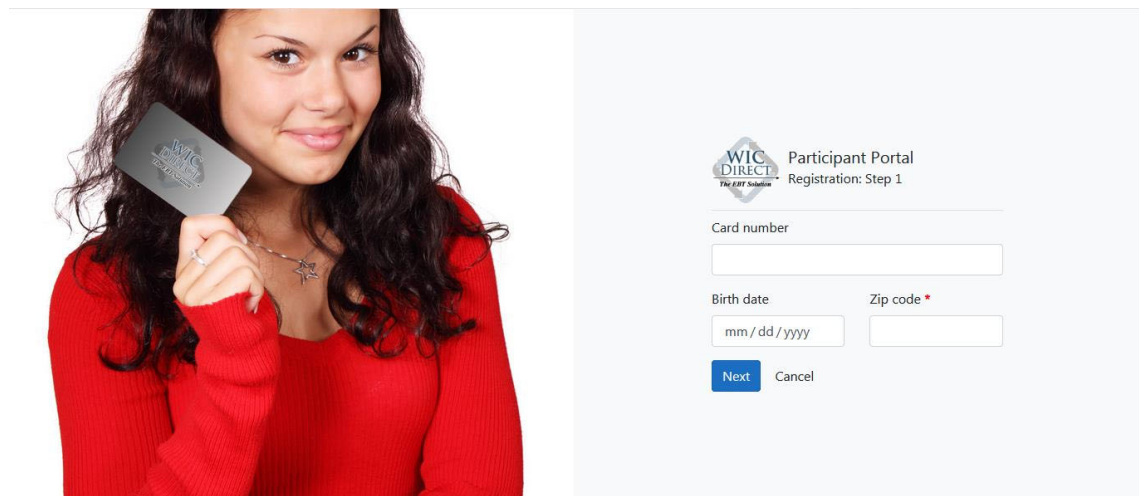


The screenshot shows a 'Login' form with the following elements:

- Login** header
- Instruction: 'Enter your local login credentials.'
- Text: 'Logging in to: WIC Direct Participant Portal'
- Username \*** label above a text input field
- Password \*** label above a password input field
- ☐ **Remember my login** checkbox
- Login** button, **Cancel** button, and a [Forgot password?](#) link
- Text: 'Don't have an account? [Register here!](#)'

1. Click **Don't have an account? Register here!**

The Participant Portal Registration: Step 1 page displays.

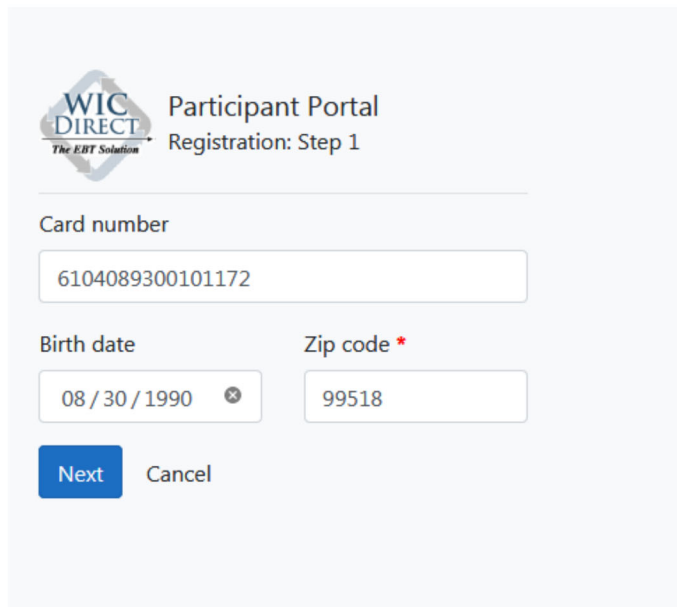


The screenshot shows the 'Participant Portal Registration: Step 1' form. On the left is a large image of a woman in a red sweater holding a WIC Direct EBT card. On the right is the registration form:

- WIC DIRECT** logo and 'Participant Portal Registration: Step 1' header
- Card number** label above a text input field
- Birth date** label above a date input field with a placeholder 'mm / dd / yyyy'
- Zip code \*** label above a text input field
- Next** button and **Cancel** button


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2. Enter your EBT **Card number**.
3. Enter your **Birth date**.
4. Enter your **Zip Code**.

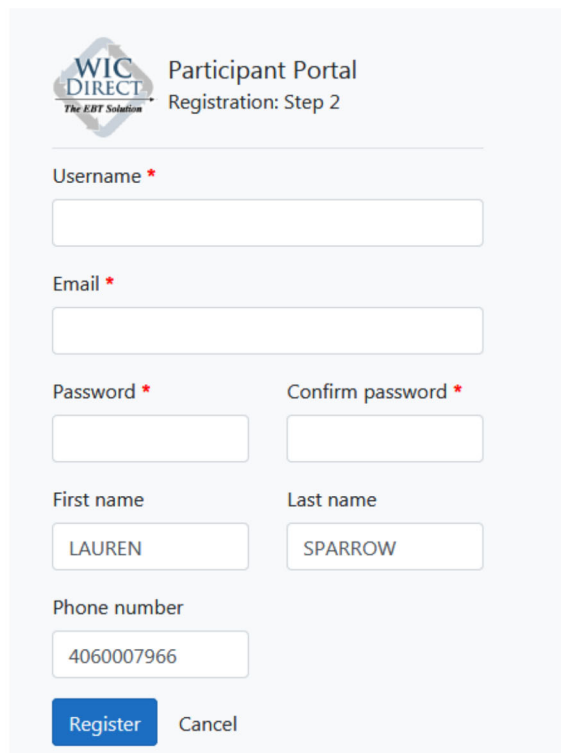


The screenshot shows the 'WIC DIRECT The EBT Solution' logo at the top left. To its right, the text 'Participant Portal' and 'Registration: Step 1' is displayed. Below this, there is a 'Card number' field containing '6104089300101172'. Underneath, there are two fields: 'Birth date' with '08 / 30 / 1990' and a calendar icon, and 'Zip code \*' with '99518'. At the bottom left, there is a blue 'Next' button, and to its right is a 'Cancel' link.

5. Click **Next**.

-  **NOTE:** The information entered for Participant Portal registration must match the user's EBT cardholder information. If the Card number, Birth date, or Zip code do not match during the validation process, an error message will return.

The Participant Portal Registration: Step 2 page displays.

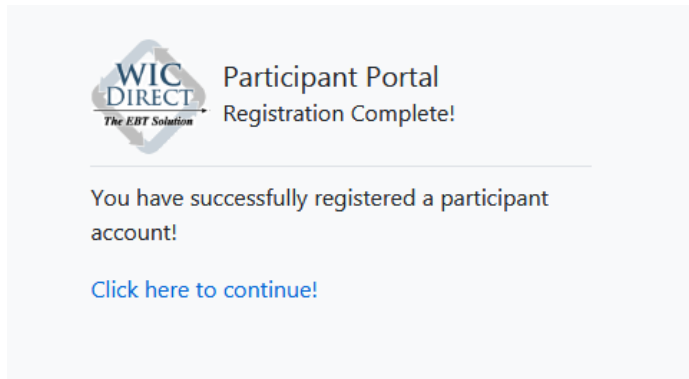


The screenshot shows the 'WIC DIRECT The EBT Solution' logo at the top left. To its right, the text 'Participant Portal' and 'Registration: Step 2' is displayed. Below this, there are several input fields: 'Username \*', 'Email \*', 'Password \*', and 'Confirm password \*'. Below these are two fields for 'First name' (containing 'LAUREN') and 'Last name' (containing 'SPARROW'). At the bottom, there is a 'Phone number' field containing '4060007966'. At the bottom left, there is a blue 'Register' button, and to its right is a 'Cancel' link.

6. Enter a **Username**.

7. Enter your **Email**.
8. Select a **Password**.
9. **Confirm password** by entering the password again.
10. Click **Register**.

When you have successfully completed registration, the following message will display:



11. Click **Click here to continue!** to return to the Login page.