



Career Posting – Environmental Health Administrative Specialist

The Community

AppHealthCare serves the vibrant communities of Alleghany, Ashe and Watauga Counties nestled in the beautiful Blue Ridge Mountains in Northwestern North Carolina. Take a quick look around and witness the many expressions of community pride and southern hospitality – a smile from someone walking downtown, thriving culinary scene and plenty of outdoor adventure. We experience the beauty of four seasons from white fluffy snow to colorful fall foliage. There is simply something special about these mountains and quaint small town feels – come see for yourself!

Caring for Our Community

We are a local public health department and health center focused and committed to improving our communities' health and well-being through compassionate, high-quality care. We have about 120 full/part time employees and about 10 contract employees. We are governed by two boards who provide strategic direction and oversight on agency functions. We have received numerous awards and distinctions for the care we provide and have recently achieved accreditation with honors. We are committed to caring for our community and providing excellent customer service.

Position: Environmental Health Administrative Specialist – Office Assistant V

Position #: 405-04-518

Location: Watauga Health Center

126 Poplar rove Connector, Boone NC 28607

Salary: \$31,704 - \$50,148

Salary negotiable based on qualifications and experience

Hours: Full time, between the hours of 7:00am and 6:00pm to serve patients

during normal clinic hours of operation which are Monday-Friday, 8:00am-4:45pm. Potential to work outside normal hours for client needs, special

events, or public health emergencies.

Closing Date: Open until filled

Job Summary: This position is a critical first point-of-contact for the public and the

Environmental Health program. A variety of stakeholders including

contractors, realtors, home owners, and business owners seeking services

and/or guidance about applicable NC Environmental Health rules will be part of daily work.

The successful candidate will be a strong communicator, who is able to effectively communicate in-person, by email and/or by telephone. To be successful in this role, a strong knowledge of environmental health programs such as state rules and regulations, local procedures, application process, fees and collection of fees will all be necessary to answer emails, field calls and visits. Working diligently to thoroughly and patiently explain processes and information needed for various applications is provided by the customer seeking services.

The effective candidate in this position will be able to demonstrate management of multiple tasks, long term needs, and consistent customeroriented communication on a regular basis. This position also includes financial management responsibility for the Watauga Environmental Health office that includes: posting receipts to the daily log and completing required data entry in a timely manner so that electronic application/permitting systems remain up-to-date. This position requires strong organizational skills as this position will ensure efficient and effective filing system of all applications, permits, forms, deposit log, and office correspondence. Comfort with technology and computer systems is a critical skill for successful work in this role.

Minimum Education & Experience:

Graduation from high school and demonstrated possession of knowledges, skills and abilities gained through at least three years of office assistant/secretarial experience; or completion of a two-year secretarial science or business administrative program with one year of experience as described above; or an equivalent combination of training and experience.

How to Apply

Complete a <u>NC State Government Application for Employment (PD-107)</u>. The application is located on the NC Office of State Human Resources website. The application can be completed in hard copy or electronically.

A completed state application, including cover letters and resumes/CVs, should be sent to Human Resources by email to <u>careers@apphealth.com</u> or dropped off in person at the AppHealthCare Alleghany Health Center at 157 Health Services Road in Sparta, NC.

For questions or more information, please contact AppHealthCare Human Resources:

(336) 372-5641 x1119 | careers@apphealth.com | AppHealthCare.com

Benefits

We offer a variety of paid and voluntary employee benefits including retirement plans, health insurance, life insurance, paid parental leave and annual and sick leave and more. For more information about benefits, <u>visit</u> our website.

AppHealthCare recruits team members who share our values of Integrity, Drive, Resilience, Service, and Community and actively support the overall public health mission of the agency.

AppHealthCare is committed to providing equal employment opportunity (EEO) to all persons regardless of race, color, religion, sex, national origin, political affiliation, physical or mental disability, age, veteran's status, family medical or genetic information, sexual orientation, gender status, pregnancy, gender identity or other non-merit based factors. All recruitment and selection activities will be administered according to EEO principles, with the goal of having a diverse workforce that reflects the population of the communities the District serves.

AppHealthCare is a recovery-friendly workplace.