

# Career Posting – Care Manager for High-Risk Pregnancies

## The Community

AppHealthCare serves the vibrant communities of Alleghany, Ashe, and Watauga Counties nestled in the beautiful Blue Ridge Mountains in Northwestern North Carolina. Take a quick look around and witness the many expressions of community pride and southern hospitality – a smile from someone walking downtown, a thriving culinary scene, and plenty of outdoor adventure. We experience the beauty of four seasons from white fluffy snow to colorful fall foliage. There is simply something special about these mountains and quaint small-town feels – come see for yourself!

## Caring for Our Community

We are a local public health department and health center focused and committed to improving our communities' health and well-being through compassionate, high-quality care. We have about 120 full/part-time employees and about 10 contract employees. We are governed by two boards that provide strategic direction and oversight of agency functions. We have received numerous awards and distinctions for the care we provide and have recently achieved accreditation with honors. We are committed to caring for our community and providing excellent customer service.

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<b>Position:</b>	Care Manager for High-Risk Pregnancies Social Worker or Public Health Nurse
<b>Location:</b>	The position will be serving Wilkes County residents. Expected to conduct visits at provider offices and in the Wilkes community. The office will be home-based/remote setting.
<b>Salary:</b>	Starting salary based on qualifications and experience.
<b>Hours:</b>	Full-time, 40 hours per week, Monday – Friday between the hours of 7:00 am and 6:00 pm to serve clients during normal business hours of 8:00 am and 4:45 pm. Occasional work may be required after hours or on weekends for events scheduled in advance, extended special hours, or in response to a public health emergency.
<b>Closing Date:</b>	Open until filled

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## Major Duties and Responsibilities

Pregnancy Care Managers provide a variety of services in the form of population management and direct care management, as integral members of the prenatal care team. Once identified and engaged, members must have clear documentation of Comprehensive Needs Assessment-OB, interactions, care plan and goal(s), and other Care Management for High-Risk Pregnancies activities. Specifically, CMHRP activities done with or on

behalf of members are recorded as interactions, including outreach to members to engage them in care management. Facilitate communication and coordination between members of the prenatal care team, and involve the member in the decision-making process, to coordinate needed care and services. Educate the member and members of her prenatal care team about options, community resources, and psychosocial concerns related to her clinical and social needs. Provide referrals to community resources, as needed, and ensure that appropriate follow-up with each referral takes place. Empower the member to participate in the decision-making process related to her health care. Encourage the appropriate use of health care services and strive to improve the quality of care and maintain cost effectiveness on a case-based basis. Assist the member in any care transitions. Strive to promote member self-advocacy and self-determination.

### **Knowledge, Skills & Abilities**

Considerable knowledge of, and skill in, the application of nursing theory, practice, principles, and techniques employed in the field of public health and related programs or social work competencies; considerable knowledge of and ability to apply the principles and practices of public health; knowledge of available resources and organizations and the ability to coordinate these as needed; general knowledge of current social and economic problems relating to public health, including health disparities; ability to plan, coordinate, and oversee the work of others; ability to deal tactfully with others and to exercise good judgment in appraising situations and making decisions; ability to work in partnership with patients and with other service providers to elicit needed information and to maintain effective working relationships; ability to record accurately services rendered and to interpret and explain records, reports, and medical instructions; adequate computer skills to allow communication, patient record documentation, and accessing information.

Understanding of Care Management for High-Risk Pregnancies guiding principles, interventions, and strategies are targeted at the achievement of member stability, wellness, and autonomy through advocacy, assessment, prioritization, planning, communication, education, resource management, care coordination, collaboration, service facilitation, follow-up, and evaluation. They are based on the needs and values of the member and they are accomplished in collaboration with all service providers, including the pregnancy medical program. This accomplishes prenatal and postpartum care that is appropriate, effective, member-centered, timely, efficient, and equitable.

### **Minimum Education & Experience**

(Public Health Nurse) Graduation from an accredited school of professional nursing and one year of professional nursing experience

(Social Worker) Bachelor's degree in social work from an appropriately accredited institution; bachelor's degree in a human services field from an appropriately accredited institution and institution and two years directly related experience; or an equivalent combination of education and experience.

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**For questions or more information, please contact AppHealthCare Human Resources:**

**(336) 372-5641 x1119 | [careers@apphealth.com](mailto:careers@apphealth.com) | [AppHealthCare.com](http://AppHealthCare.com)**

## How to Apply

Complete an [NC State Government Application for Employment \(PD-107\)](#). The application is located on the NC Office of State Human Resources website. The application can be completed in hard copy or electronically.

A completed state application, including cover letters and resumes/CVs, should be sent to Human Resources by email to [careers@apphealth.com](mailto:careers@apphealth.com) or dropped off in person at the AppHealthCare Alleghany Health Center at 157 Health Services Road in Sparta, NC.

## Benefits

We offer a variety of paid and voluntary employee benefits including retirement plans, health insurance, life insurance, paid parental leave, annual and sick leave, and more. For more information about benefits, [visit our website](#).

*AppHealthCare recruits team members who share our values of Integrity, Drive, Resilience, Service, and Community and actively support the overall public health mission of the agency.*

*AppHealthCare is committed to providing equal employment opportunity (EEO) to all persons regardless of race, color, religion, sex, national origin, political affiliation, physical or mental disability, age, veteran's status, family medical or genetic information, sexual orientation, gender status, pregnancy, gender identity or other non-merit based factors. All recruitment and selection activities will be administered according to EEO principles, with the goal of having a diverse workforce that reflects the population of the communities the District serves.*

*AppHealthCare is a recovery-friendly workplace.*

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